

# Internet Shutdowns In Bangladesh: Legal Dimensions and Recourses

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### **EXECUTIVE SUMMARY**

This report aims to shed light on the issue of internet shutdowns in Bangladesh. It examines the legality of shutdown orders and recommends that the Government of Bangladesh undertake legislative reforms and ensure alignment with applicable human rights standards. Additionally, it outlines the responsibilities of corporations implementing these shutdown measures, along with the legal avenues available to citizens and corporations to challenge unlawful orders.

Parts 1 and 2 of the report focus on government-sanctioned shutdowns and their impact on freedom of expression and access to information in Bangladesh. It does not delve into other forms of interference, such as censorship or attacks by bad actors. It defines "internet shutdown" and outlines circumstances, modalities and methods of implementation of such measures — ranging from complete or partial disconnection of internet connectivity to bandwidth throttling and downgrading mobile internet from 4G to 2G.

In Part 3, the report provides an overview of internet shutdowns implemented in consolidated democracies, hybrid regimes and authoritarian states worldwide, outlining regional and national shutdowns in over 20 countries over the last two decades.

Part 4 examines specific instances of shutdown measures by the national authorities in Bangladesh, the underlying political landscape, and pattern of behaviour of the state agencies. It also considers the role of telecommunication service providers in facilitating these shutdown measures.

Specifically, it highlights the frequent occurrence of internet shutdowns in Bangladesh since 2009, with the country ranking fifth globally for the number of shutdowns in 2022.

Generally, the restrictions range from blocking access to social media and instant messaging services to wholesale internet disruptions and limiting mobile internet bandwidth.

Often, the government has denied ordering these restrictions, and sometimes even failed to acknowledge that a disruption has occurred. In cases where shutdown orders are acknowledged, reasons are seldom provided. Furthermore, the report also demonstrates that local telecommunication service providers are key actors in implementing shutdown measures, with their compliance driven by a combination of legal and practical reasons.

Part 5 provides an overview of the international response to state-sanctioned internet shutdowns, analyses of international frameworks and review of lawsuits initiated in four jurisdictions. In the first section, the report highlights opposition to internet shutdown by various international organisations, including the United Nations, the Human Rights Council, the Human Rights Committee, the Council of Europe, the African Commission on Human and Peoples' Rights and the Freedom Online Coalition, as well as ambassadors, diplomats, special rapporteurs and statesmen worldwide. These stakeholders underscore the importance of the internet as a medium through which individuals can exercise their right to freedom of expression.

The second section elaborates on Article 19 of the International Covenant on Civil and Political Rights, arguing that while general restrictions on the internet and online services are not compatible with the three-part test, a more narrowly targeted restriction (for instance on specific websites or online platforms) could, in certain narrowly defined, highly exceptional cases, be proportionate and justifiable response, provided the measures meets one of the qualified grounds of restrictions.

The final section examines lawsuits against internet shutdown in India, Turkey, Togo and



Russia. Particularly, the decision of the Supreme Court of India in *Anuradha Bhasin v. Union of India* is examined in this section and in other parts of the report.

Part 6 outlines possible legal responses to internet shutdowns in Bangladesh, specifically focusing on utilising the Right to Information Act, 2009 for disclosure of shutdown orders and the filing of public interest litigation under Article 102 of the Constitution of Bangladesh to challenge legality of such orders. Here, the report highlights the duty, and the authority, of the High Court Division of the Supreme Court of Bangladesh in responding to violation of constitutional rights. It argues that an internet shutdown measure can be challenged for contravening Articles 39(2) and/or 27 and 31 of the Constitution of Bangladesh. Additionally, it affirms that the jurisprudential parameters exist for the constitutional courts to consider, albeit in exceptional cases, international laws and cases in domestic proceedings.

Part 7 outlines a list of recommendations to address internet shutdown, including actions that can be taken by the government, corporations, and citizens and civil society organisations.

Part 8 concludes the report, arguing that a human-centric and rights-respecting approach is key to effectively interrogating this space and counteracting the phenomenon, as it not only promotes transparency and accountability but also ensures that focus remains on those most acutely affected — the citizens.



### 1. INTRODUCTION

Over the course of nearly three decades, the widespread adoption of the world wide web and the rapid advancement of digital technologies has transformed the way society communicates, transacts and stays connected.<sup>1</sup> Yet, internet freedom has increasingly been imperilled by autocratic tools and tactics.<sup>2</sup> Digital authoritarianism, encompassing wide-ranging policies and practices deployed by governments to exert pressure and exercise pervasive control over people's lives, has manifested in the form of internet shutdown in recent years.<sup>3</sup>

For the purposes of this report, the term "internet shutdown" means intentional measures taken by or on behalf of a government, often with the assistance of non-state actors operating telecommunication systems and infrastructures, in order to disrupt access to, or the effective use of, the internet or online information and communications tools by a large number of people.<sup>4</sup>

Internet is a kludge — an effective but tangled network grown through spontaneous expansion and shaped by makeshift fixes ossified into structural features<sup>5</sup> — and, therefore, technically cannot be shut down.<sup>6</sup> However, it can be restricted within certain geographical locations using a variety of technical mechanisms. Such restrictions may, for instance, affect local areas, an administrative region, several regions or an entire country, with the duration ranging from a few hours to months, or even years.<sup>7</sup>

Generally, internet shutdowns are implemented in two ways: either at the national level, where internet traffic entering or exiting a country faces restrictions through a national gateway or firewall, or through administrative directives or extralegal pressures on telecommunication and internet service providers.<sup>8</sup>

Outcomes are not homogeneous and exist on a spectrum, 9 ranging from the hammer of a complete blackout to more targeted screwdriver-style arrangements involving bandwidth throttling and internet access restrictions.<sup>10</sup> Disconnecting broadband and mobile internet connectivity completely is the "nuclear" option and an extreme manifestation of shutdowns.<sup>11</sup> However, increasingly, only access to mobile internet is restricted, which can result in complete blackout for a majority of the population in areas where broadband internet is not accessible and mobile devices are the primary means of internet access.<sup>12</sup> It is the totality, the bluntness, the widespread impact and the intentionality of these measures that distinguishes them from more targeted forms of restriction.<sup>13</sup>

On the other end of the scale are bandwidth throttling and downgrading mobile internet services from 4G to 2G, which, while allowing nominal access, hinders the ability to upload, access or share anything beyond simple text-based content, severely limiting the usefulness of the internet as a communication tool. Furthermore, blacklisting — and less commonly, whitelisting — are other tactics of internet shutdown. While the former involves selectively obstructing the availability or accessibility of two-way, or multi-way, real-time communications



platforms, such as internet-based messaging applications and social media services, 15 the latter creates a walled cyberspace where only government-approved platforms are accessible. 16

Ultimately, the objective of each of these measures is to render online channels of communication inaccessible or effectively unusable, in order to exert control over the flow of information on the internet.<sup>17</sup>

### 2. SCOPE OF THE REPORT

If an act of interference does not fit into the broad categories outlined in Part 1 above, it will likely fall into the category of censorship rather than an internet shutdown, and therefore is beyond the scope of this report. For example, restrictions on platforms like WhatsApp, Facebook, Twitter and YouTube would constitute internet shutdowns, as these platforms enable user-to-user communications. However, the blocking or censoring of websites such as Wikipedia or The Washington Post would be considered censorship, as these platforms primarily focus on publishing content.<sup>18</sup>

Further, this report does not examine restrictions on adult content websites that facilitates user-to-user communications. It also excludes internet shutdowns during conflict situations between belligerent states, such as in the Gaza Strip since October 2023<sup>19</sup> and in Ukraine throughout 2022.<sup>20</sup>

Shutdowns can also occur due to various factors, including severe weather conditions, natural disasters, accidental cable severance or prolonged electricity blackout.<sup>21</sup> Anachronistic methods of internet shutdown include cutting off power grids, powering off cell towers, dismantling internet service infrastructures, initiating distributed denial-of-service attacks or manipulation of network routers and domain name systems. However, this report

concentrates on government-sanctioned internet shutdowns, and, therefore, to the extent these methods are not initiated or sanctioned by the government, they fall outside the scope of this report.

Finally, this report narrowly focuses on the impact of internet shutdowns on the right to freedom of expression and access to information, and the examination of public interest litigations and information access mechanisms as response to internet shutdowns in Bangladesh. Other implications of shutdowns and alternative responses are not explored in this report.

# 3. CANVASSING GLOBAL INTERNET SHUTDOWNS

Globally, internet freedom has declined for thirteen consecutive years, with evidence indicating an acceleration in this decline. Internet shutdowns are a favoured tactic of many governments worldwide to suppress protests, consolidate powers, censor information and isolate conflict areas from the rest of the world. As observed by UN Special Rapporteur Clément Voule, [s] hutdowns are lasting longer, becoming harder to detect and targeting particular social media and messaging applications and specific localities and communities."23

Research indicates that authoritarian regimes are more likely to impose overt restrictions on internet access compared to states with democratic or hybrid regimes.<sup>24</sup> Some of the first instances of shutdowns occurred in Nepal in 2005,<sup>25</sup> and in Myanmar and Guinea in 2007,<sup>26</sup> when the countries were under non-democratic regimes. Despite being miles apart, each regime used similar strategies to restrict



internet access, disrupt communication and control information flow.

Although internet shutdowns are a hallmark of authoritarian regimes, the world's largest democracy, India, has emerged as one of the most active and aggressive implementers of the measure.<sup>27</sup> In 2022 alone, India accounted for 84 blackouts, constituting nearly 45% of the 187 shutdowns documented by the #KeepltOn coalition. Since 2016, the country has been responsible for approximately 58% of all shutdowns recorded by Access Now.<sup>28</sup> One of the longest internet blackout periods in the country occurred in Jammu and Kashmir, lasting over 550 days from 5 August 2019 to 5 February 2021.<sup>29</sup>

However, one of the longest shutdowns in Asia occurred in Myanmar. Starting in June 2019, the government disconnected internet services in several towns in Rakhine and Chin states for over 560 days.<sup>30</sup> Following the military coup in February 2021, social media and circumvention tools have been blocked, and connections remain unreliable across the country.<sup>31</sup>

Internet shutdowns are common elsewhere in Asia. Pakistan implemented restrictions on mobile internet and social media in a bid to quell protests following the arrest of its former prime minister in May 2023,<sup>32</sup> while the residents of the country's federally administered tribal areas have endured intermittent internet restriction since 2016.<sup>33</sup> Iran used a similar strategy during antigovernment protests, implementing internet access limitations in 2022 to suppress protests against the death of 22-year-old Mahsa Amini.<sup>34</sup> In January 2022, the Kazakhstan government disrupted

internet access nationwide in response to widespread civil unrest.<sup>35</sup> During the terrorist attack in Sri Lanka in April 2019, immediate measures were taken to block access to social media and communication services, including Facebook, Instagram, Snapchat, WhatsApp and YouTube.<sup>36</sup> Iraq has repeatedly imposed restriction on internet throughout 2023 to curb cheating during high school exams period.<sup>37</sup>

Guinea mandated amongst the first shutdowns in Sub-Saharan Africa in 2007, at a time where less than 1% of the population had internet access.<sup>38</sup> However, the precursor to today's shutdowns can be traced back to the Arab Spring. In January 2011, President Hosni Mubarak took Egypt offline, followed by Colonel Muammar Gaddafi in Libya in March 2011.<sup>39</sup> Since then, internet shutdowns have become routine across the continent, especially when the authority of the ruler is threatened.<sup>40</sup>

In 2021, for instance, governments in Uganda and Zambia disabled access to the internet before and after national elections, 41 while the government of Eswatini suspended access to the internet twice in response to mass anti-government protests.42 Starting in November 2021, Burkina Faso also intermittently disconnected access to mobile internet.43 Senegal twice imposed shutdown measures in 2023 amid opposition protests and to prevent the spread of subversive messages online.44 Ethiopia experienced a two-week internet shutdown in 2020 following mass protests.<sup>45</sup> In one of the longest running internet shutdowns to date in the region, Ethiopia's northern Tigray region has been facing internet disruptions since November



2020,46 and in February and August 2023, the government also blocked access to social media platforms in other areas amid rising tension with leadership of the orthodox church and to quell violence between regional security forces and national army.<sup>47</sup> In 2020, to avoid conflicts related to the outcome of the presidential elections, a wholesale ban on internet was imposed in the Democratic Republic of Congo, 48 and in Mali, social media and messaging platforms were restricted.49 Meanwhile Zimbabwe witnessed several incidents of internet shutdowns between 2016 and 2019 during anti-government protests, which only ceased after a court ruling deemed the shutdowns measures excessive.50 Similarly, Sudan ended a fiveweek long internet shutdown in 2019 after a court ordered its immediate restoration.51 In Chad, access to communication platforms, such as Twitter, Facebook and WhatsApp, was restricted for over 470 days since March 2018.52 A 230-day internet shutdown covering the northwest and southwest regions of Cameroon took place between January 2017 and March 2018.

Internet shutdowns also occur in consolidated democracies. For example, the law enforcement agency in England shut down internet access in the London Underground in 2019 to manage protests by climate protesters.<sup>53</sup> Although more localised and limited compared to nationwide disruptions, this incident is

noteworthy because the British government utilised this measures whilst advocating for a "no internet shutdown norm".<sup>54</sup> Similar measures were implemented earlier in San Francisco in 2011, when mobile-internet and phone services were shut down to control a protest in the subway.<sup>55</sup>

# 4. A CLOSER LOOK AT INTERNET SHUTDOWNS IN BANGLADESH

### A. INTERNET SHUTDOWNS SINCE 2009

Over the last decade, the Government of People's Republic of Bangladesh (the "Government of Bangladesh") has increasingly resorted to the use of internet shutdowns as means of controlling communication channels, either unaware of its severe implications, or calculating that the perceived benefits outweigh the harms.<sup>56</sup> Shutdowns have become increasingly prevalent in Bangladesh in recent years, with the country ranking fifth globally for the number of shutdowns in 2022.<sup>57</sup> Assessing the level of internet freedom in 70 countries around the world, the Freedom House scored Bangladesh 41 out of 100 for internet freedom and categorised the country as "partly free" in 2023.58 Over the last one decade, the country remained "partly free" and, while initially the scores improved, peaking in

|        |        | Free   | dom on the | Net by Fre | edom Hou | se <sup>337</sup> |        |        |
|--------|--------|--------|------------|------------|----------|-------------------|--------|--------|
| 2014   | 2015   | 2016   | 2017       | 2018       | 2019     | 2020              | 2021   | 2022   |
| 49/100 | 51/100 | 56/100 | 54/100     | 51/100     | 44/100   | 42/100            | 40/100 | 43/100 |



2016, it has been in decline since the 2018 elections.

One of the first recorded cases of an internet shutdown in Bangladesh occurred following a paramilitary mutiny in March 2009, when access to YouTube was blocked for a week for hosting content "subversive to the state." Since then, the Government of Bangladesh has often resorted to restricting access to social media and instant messaging services.

In January 2015, access to five popular instant messaging services was disabled by the government over national security concerns. Lasting for four days, the restriction was reportedly enforced to address the risk of terrorists using the services to communicate. <sup>60</sup> Subsequently in November 2015, access to Facebook, <sup>61</sup> Messenger, WhatsApp and Viber were blocked on national security grounds shortly after convicted war criminals lost their final appeal against the death penalty. <sup>62</sup> After three weeks of restrictions, the services were unblocked. <sup>63</sup>

Connection to the internet has also been restricted on similar grounds. During a terrorist attack at the Holey Artisan Bakery in July 2016, a geographically targeted restriction on broadband internet connection was enforced in order to prevent the terrorists from communicating outside the café premises. Close to a million residents of the Rohingya refugee camps in Cox's Bazar endured a 355-day internet blackout imposed on security grounds, beginning in early September 2019 and continuing for several months even after the first cases of COVID-19 were detected in the camps. Furthermore, in

August 2018, the mobile internet speed was throttled across the country to prevent image- and video-based content from being uploaded, reportedly in a bid to suppress coverage of student protests as social media became an outlet for an outpouring of public discontent and criticism against the government.<sup>67</sup>

In some instances, the Government of Bangladesh has implemented internet blackouts that extend beyond the scope of public order or national security grounds. Frequently, disruptions are justified by fear of protest during socially and politically sensitive moments.<sup>68</sup> An example of such overreach occurred ahead of the national election in December 2018, when the country's telecom regulator, the Bangladesh Telecommunication Regulatory Commission (the "BTRC"), issued directives for the nationwide shutdown of high-speed mobile internet services, purportedly to diffuse risks of rumours and propaganda spreading over social media platforms.69

In February 2019, as a part of the antipornography drive, somewhereinblog.net, the largest Bengali-language community blogging platform in the world, and TikTok and Bigo were blocked in the country. A government minister attributed the restriction on the blogging website to anti-government, scandalous and atheistic content, while the telecoms regulator referred to anti-national activities. After an eight-month-long ban, the social media services and the blogging platform were eventually unblocked for reasons yet undisclosed.

Often, the Government of Bangladesh denies imposing restrictions, and at times



even the existence of these disruptions.<sup>74</sup> In 2022, reports surfaced that mobile services were throttled in areas where pro-opposition rallies were organised.<sup>75</sup> However, the BTRC reportedly denied involvement and instead attributed the disruptions to system overloading caused by mass gatherings, while the responsible minister claimed to have no information about the matter.76 Earlier in October 2021, high-speed internet services were disrupted for twelve hours across the country following communal violence instigated by inciteful posts on social media,77 and in March 2021, access to Facebook and Messenger was restricted for three days during protests against the visiting Indian Prime Minister Narendra Modi.<sup>78</sup> However, in these instances, the authorities either refused to comment on the matter or denied issuing directions, instead citing technical issues as the cause of the disruption.<sup>79</sup> An earlier incident in November 2018 involved restrictions on Skype when the authorities found that an opposition leader was using the videoconferencing platform to interview prospective candidates for the national election from London.80 Authorities denied ordering the restriction in this instance as well.81

# B. UNDERSTANDING THE POLITICAL LANDSCAPE

Mustafa Jabbar, the technocrat minister of post and telecommunications, has reportedly expressed opposition to internet shutdowns in the past. According to reports by *The Daily Star*, he has likened the wholesale blocking of the internet in 2010 to forcing people to "live like ostriches with their heads buried in the sand."82 It is

also reported that he called the measures taken in 2015 to block social networking sites and communication applications a "complete failure of the government mechanism."83 In 2017, he also purportedly said that he is in principle against the blocking or banning of websites for any period of time and irrespective of the reasons, in response to the news that the cabinet division had recommended disabling access to Facebook from midnight for six hours every day.84 At the time, he argued that such measures are ineffective because users could easily move to other platforms, and emphasised that restriction on internet access contradicts the principles of a democratic country and commitments to the Universal Declaration of Human Rights. His stance appeared to have changed after his appointment as a government minister in 2018. According to reports, he publicly stated that the internet could be shut down and social media sites could be blocked in the interest of the state and its citizens.85 It is unclear if the statement by the minister reflects the official position of the Government of Bangladesh, and if so, how it aligns with the Digital Bangladesh and Vision 2041 aspirations.

It is also important to recognise the role of the telecom regulator in internet shutdowns. Officially, the BTRC is an independent regulatory body responsible for overseeing telecommunication services and systems, and serves as the nodal authority for all shutdown requests from the government. In 2021, an amendment to parent legislation was under consideration, which would have authorised the telecommunications ministry to assume direct oversight and control over most of the regulator's functions.<sup>86</sup>



|         | W       | orld Press I | reedom In | dex by Rep | orters With | out Border | 338     |         |
|---------|---------|--------------|-----------|------------|-------------|------------|---------|---------|
| 2014    | 2015    | 2016         | 2017      | 2018       | 2019        | 2020       | 2021    | 2022    |
| 146/180 | 146/180 | 144/180      | 146/180   | 146/180    | 150/180     | 151/180    | 152/180 | 160/180 |

Although the proposed amendment has not been enacted, the BTRC in reality appears to lack independence.<sup>87</sup>

Network shutdowns have been described as "the most brute force method of internet control." Such restrictive measures are emblematic of the illiberal mindset, and are significant precursors to human rights violations. Over the years, this attitude has also manifested in how government has censored local and foreign news outlets in Bangladesh.

Access to several international online news outlets have also been blocked in Bangladesh in recent years. Between 2017 and 2021, Scroll was blocked in 2021, 90 Benar News in April 2020, 91 Netra News 92 and Al Jazeera in 2019, 93 and The Wire and the Swedish Radio in 2017, 94 for publishing content implicating government officials in corruption, disappearances and military involvement.

Similarly, between 2016 and 2023, Bangladesh witnessed extensive online censorship, with 191 websites blocked in January 2023 for alleged anti-state propaganda, 95 an immediate blockage of a new online news site in August 2021, 96 and the abrupt cutoff of two local news outlets in April and May 2019. 97 Additionally, in December 2018, over 50 online news portals were blocked ahead of national elections for spreading perceived antigovernment propaganda, 98 and in June of the same year, telecommunications providers were directed to block a link to a report by *The Daily Star*, leading to an 18-hour restriction of access to the entire website. 99 Around August 2016, approximately 30 news websites faced inaccessibility measures in the country. 100

In the 2023 World Press Freedom Index, Bangladesh ranked 163<sup>rd</sup> out of 180 countries.<sup>101</sup> Over the last one decade, while initially the ranking remained static, it declined progressively after the 2018 elections.

## C. TELECOM OPERATORS' ROLE IN NETWORK DISRUPTIONS

Although government functionaries order shutdowns, telecommunication service providers are the ones who implement them. According to official statistics by the BTRC, there are over 130 million internet subscribers in Bangladesh as of October 2023, with approximately 90% of them using mobile internet, and the remaining use broadband. Disabling or throttling mobile internet nationwide will, therefore, effectively result in a near total blackout of internet access throughout the country. Companies implementing the restrictions are often the first, and sometimes the only,



ones with full visibility on the nature of a shutdown and its scope. Moreover, in situations where the government denies responsibility for restricting access to the internet or specific websites, the operators are exposed to potential charges of creating unlawful obstructions. Given this context, one may justifiably ask why the three private mobile network operators, controlled by multinational corporations like Axiata, Telenor and VEON, and collectively holding over the total 96% of the country's nearly 187.5 million mobile connections, comply with the shutdown orders in the first place.

Simply put, the compliance is largely due to the business continuity risks that noncompliance entails. Failure to comply with the terms and conditions of the licence can result in loss of this licence, or even imprisonment for a maximum term of five years as well as criminal fine of up to BDT 3,000,000,000 (approx. US\$ 26 million).<sup>105</sup> Contravention could also result in a criminal liability on part of its shareholders, directors, employees and other representatives, unless they can demonstrate that the non-compliance occurred without their knowledge or all measures were taken to avoid it. 106 Defending the right to access the internet, on the other hand, will cost the companies in terms of compliance time and legal fees, offering little incentive for them to go the extra mile. All in all, the overall framework incentivises the operators to err on the side of caution and disable internet connections, thereby fostering a culture of overcompliance that ultimately chills free speech.

# 5. INTERNATIONAL COMPARATIVE ANALYSES

### A. GLOBAL APPEALS TO END STATE-SANCTIONED INTERNET SHUTDOWNS

Access to the internet is recognised as an indispensable enabler of a wide range of human rights.<sup>107</sup> In 2011, UN Special Rapporteur Frank La Rue recognised that few developments in the realm of information technologies have had such a profound and transformative impact as the creation of the internet.108 It serves as a vital medium through which individuals exercise their right to freedom of expression. Echoing similar views, special rapporteurs on freedom of expression from the United Nations, the Organization for Security and Co-operation in Europe, the Organization of American States, and the African Commission on Human and Peoples' Rights (the "Four Special Rapporteurs on Freedom of Expression") affirmed that the global reach, effectiveness, relative power and accessibility of the internet makes it pivotal in the realisation of the universality of freedom of expression.<sup>109</sup>

Article 19 of the International Covenant on Civil and Political Rights ("Article 19, ICCPR") (the "ICCPR") protects both the freedom of individuals to form opinions and their right to express those opinions freely. While these freedoms are independent, they coexist as adjuvants: freedom of expression relies on the anterior and inviolable right to hold an opinion, which, in turn, is shaped by others exercising their right to impart information and ideas. Advancements in recent years in digitalisation and digitisation, and improvements in



access, mean internet shutdowns most immediately and directly impinge on the fundamental right to freedom of expression — a cornerstone of free and democratic societies and an indispensable condition for the self-development of a person. 111 Professor Michael O'Flaherty, now director of the European Union Fundamental Rights Agency, referred to freedom of expression as a *meta* right because of its role in enabling enjoyment of so many other rights. 112

Nevertheless, the unparalleled speed and relative anonymity offered by the internet, along with its cost-effectiveness and instantaneous cross-border communication capabilities, have engendered concerns among national authorities about its potential misuse, resulting in a surge in internet restrictions worldwide. Often, these restrictions lack a strong legal foundation or rely on ambiguous laws, with the implementation of shutdown orders lacking transparency and offering vague rationales that largely fail to meet necessity and proportionality requirements.<sup>113</sup>

Appeals have been made by human rights bodies to cease state-sanctioned shutdowns.<sup>114</sup> For instance, the Human Rights Council (the "HRC") has consistently reaffirmed the principle that the rights individuals enjoy and exercise offline must also be protected online.<sup>115</sup> In 2009, the HRC called upon national governments to refrain from using Article 19, ICCPR to impede access to the internet, curtail the free flow of information and ideas, and stifle expressions on government policies, political debates, corruption, elections and human rights.<sup>116</sup> In 2016, it also condemned "measures to intentionally prevent or disrupt

access to or dissemination of information online in violation of international human rights law," and urged state authorities to refrain from employing such restrictive measures. 117 Critical of the practice, and recognising the profound adverse impacts of internet shutdowns on human rights, the HRC implored states in 2018, and again in 2021, to ensure that domestic policies and practices align with international human rights obligations regarding freedom of opinion and expression online. 118

In 2011, the Four Special Rapporteurs on Freedom of Expression issued a joint declaration on freedom of expression and the internet, reiterating that freedom of expression applies to the internet as well as all means of communication, 119 and restrictions on the right must be properly justified according to the recognised threepart test under international law. 120 Ensuring the effective exercise of this fundamental right creates an obligation on national authorities to promote universal access to the internet, regardless of political, social, economic or cultural differences. 121 Analogising mandatory blocking of entire websites, IP addresses and network protocols to the banning of a newspaper or broadcaster, the declaration unequivocally stated that cutting off or slowing down internet access, even partially, "can never be justified, including on public order or national security grounds."122 Likewise, another declaration in 2015 by the coalition also affirmed that using "kill switches" to shut down communications systems can never be justified under human rights frameworks. 123 In 2019, the coalition also called on states to recognise the right to access and use the internet as a human right and refrain from imposing internet or



telecommunications network disruptions and shutdowns. Subsequently in 2023, they expressed alarm about authoritarian trends, the growing co-optation of public power, erosion of judicial independence and backsliding of human rights in many established and emerging democracies, and called on national authorities to refrain from "imposing internet throttling and/ or shutdowns, which prevent access to information, undermine journalistic work, and often abet the perpetration or cover-up of human rights violations."

In March 2023, Ambassador Michèle Taylor highlighted the concerning trend of governments worldwide acquiring, developing and deploying tools to enforce internet shutdowns, and reaffirmed the priorities of promoting and protecting fundamental freedoms by actively countering network disruptions. 126 On the World Press Freedom Day in 2021, Secretary of State Antony Blinken also condemned shutdowns in his diplomatic statements.<sup>127</sup> Assistant Secretary-General for Human Rights IIze Brands Kehris also notes that deliberately cutting off internet access is a powerful tool of control over what kind of information can be accessed and shared, and is very hard to justify, if at all, under international human rights law. 128 In June 2021, the G7 leaders representing over half of the world's population living in democratic states recognised freedom of expression online as an enabler of democracy and condemned "politically motivated internet shutdowns" in the open societies statement. 129 In a cyber declaration issued in 2018, the Commonwealth Heads of Government also committed to "limit the circumstances in which communication networks may be

intentionally disrupted, consistent with applicable international and domestic law."130

The Declaration of Principles on Freedom of Expression and Access to Information in Africa, issued in 2019, requires the national governments to recognise that "universal, equitable, affordable and meaningful access to the internet is necessary for the realisation of freedom of expression, access to information and the exercise of other human rights," and prohibits engagement in or condonation of "any disruption of access to the internet and other digital technologies for segments of the public or an entire population."131 In the same year, the special rapporteur on freedom of expression in Africa condemned shutdowns in several countries and observed that '[i] internet and social media shutdowns violate the right to freedom of expression and access to information contrary to article 9 of the African Charter on Human and Peoples' Rights."132 Previously, a resolution passed by the African Commission on Human and Peoples' Rights in 2016 called upon states to "respect and take legislative and other measures to guarantee, respect and protect citizen's right to freedom of information and expression through access to Internet services."133

Because of the role of the internet in advancing public policy goals, in 2015, 194 countries of the United Nations General Assembly recognised information and communication technology as a horizontal catalyst to reach the 2030 Agenda. Reaffirming states' human rights obligations, the 2030 Agenda reinforces the need for national governments to ensure a universally available and accessible internet, free from unjustified restrictions.



Furthermore, states have also committed to ensuring public access to information and protection of fundamental freedoms, in accordance with national legislation and international agreements. Grounded in international human rights instruments and informed by the *United Nations Declaration on the Right to Development*, the 2030 Agenda aims to realise "human rights of all," making internet shutdowns contradictory to these commitments.<sup>134</sup>

A declaration adopted in 2003 by the Council of Europe outline principles discouraging general blocking, filtering measures and other forms of prior state control that deny the population access to information and communication on the internet.135 In the same vein, the Freedom Online Coalition, composed of thirty governments advocating for internet freedom, expressed profound concern regarding the escalating trend of deliberate state-sponsored disruptions to internet access and information dissemination in 2017.136 In order to counteract the normalisation of internet shutdowns, it proposed a set of recommended best practices and principles for national authorities, including a public commitment to enact rights-respecting legislations that clearly delineates the limited circumstances in which communication networks can be disrupted in consonance with international human rights standards and improving transparency in regulatory, judicial and law enforcement agencies. In 2020, the coalition implored all governments to immediately end internet shutdowns and ensure the broadest possible access to online services.137

### B. DECODING ARTICLE 19, ICCPR

Obligations under paragraph (2) of Article 19, ICCPR includes respecting and ensuring the right "to seek, receive and impart information and ideas of all kinds, regardless of frontiers, either orally, in writing or in print, in the form of art, or through any other media of his choice."138 Freedom of expression facilitates enquiry and the dissemination of information of every kind, through all conceivable media, as well as the propagation of political and other perspectives, and scrutiny and accountability of state. In fact, this right extends even to expressions that may offend, shock or disturb. 139 It also enables political engagement through freedoms of assembly, association and participation in public affairs and elections under Articles 21, 22 and 25 of the ICCPR. 140

It is therefore incumbent upon the national authorities to ensure that all individuals have meaningful and uninterrupted access to the internet, since they have a positive obligation to actively promote and protect freedom of expression, 141 and to interpret this right in a manner that does not condone actions seeking to undermine freedom or interpret the restriction in a manner that enlarges the scope beyond what is outlined in the ICCPR.142 Hence, restrictions on websites, blogs, search engines or other internet-based information dissemination systems, or generally on access to the internet,143 must adhere to the test firmly rooted in the principles of legitimacy, necessity and proportionality in paragraph 3 of Article 19, ICCPR ("Article 19(3), ICCPR").144



Article 19(3), ICCPR contains restrictively formulated limitation clauses. It establishes a three-part, cumulative test that serves as a crucial tool for evaluating the legality and legitimacy of restrictive measures pertaining to the right to freedom of expression. Any restrictions imposed on internet access, therefore, must be grounded in clear and accessible laws, pursue one of the permissible purposes of restriction, and represent an absolutely necessary course of action through the least restrictive means to achieve the intended aim.

First and foremost, restrictions on expression must be established by laws that are precise and accessible to the public. Laws should not grant excessive discretion to national authorities but should instead offer clear criteria for differentiating between permissible restrictions and protected expressions to enable individuals to regulate their conducts accordingly. This approach promotes accountability, transparency and predictability, while allowing countervailing considerations to be balanced with right to freedom of expression.

Secondly, the restrictions must be firmly rooted in one of the two limitative areas of restrictions articulated in Article 19(3), ICCPR, viz. the rights or reputations of others, or the protection of national security, public order, or public health and morals. According to the *Siracusa Principles*, "[a]II limitations on a right recognized by the [ICCPR] shall be provided for by law and be compatible with the objects and purposes of the [ICCPR]."<sup>147</sup> This means that not only must restrictions be established by laws, it must also be

compatible with the provisions, aims and objectives of the ICCPR.<sup>148</sup> No limitations can be implemented other than those listed in Article 19(3), ICCPR, and the grounds of limitation shall be interpreted strictly and in favour of the rights at issue.<sup>149</sup>

Specifically, the rights of others and national security needs careful construction. The rights of others refer both to the rights contained in the ICCPR and those more generally recognised in human rights law. With respect to the oft-cited ground of national security, the Siracusa Principles clarifies that it can only be invoked to "protect the existence of the nation or its territorial integrity or political independence against force or threat of force," and ought not be used for local or relatively isolated threats to law and order. General Comment 34 cautions that extreme care should be taken against the misuse of national security as a ground of limitation, such as in sedition counter-terrorism and official secret laws, or those which result in the prosecution of journalists, researchers, human rights defenders or others for disseminating information of legitimate public interest.<sup>150</sup> Furthermore, this ground cannot be used as a pretext for imposing vague or arbitrary limitations and may only be invoked when there exist adequate safeguards and effective remedies against abuse.151

All too often, however, internet shutdowns are enforced based on vague and overly broad legislations that confer unrestrained discretion to authorities. As elaborated above, restrictions are frequently based on unrecognised grounds, and in many cases no reasons are provided. Official justifications, when given, commonly



revolve around public safety and national security, or the need to restrict content deemed illegal or likely to cause harm, without mentioning specific circumstances or any explanations. In such circumstances, the law may be deemed imprecise or inaccessible, failing to meet the first limb of the requirement set forth in Article 19(3), ICCPR.

Finally, the third component of the test requires an assessment of the necessity and proportionality of the restriction. As General Comment 34 puts it, the state must "demonstrate in specific and individualized fashion the precise nature of the threat, and the necessity and proportionality of the specific action taken, in particular by establishing a direct and immediate connection between the expression and the threat." A restriction must only be applied for purposes for which they were prescribed and must be directly related to the specific need on which they are predicated. Undertaking this evaluation entails considering the proportionality of the restrictive measures, by examining whether the measures are appropriate and the least intrusive means available to achieve the intended protective function.<sup>154</sup> Furthermore, the examination also involves weighing the impact and beneficial outcomes of both countenancing and constraining expression relative to the conflicting interests. 155

Disabling access to the internet is inherently disproportionate and can never be justified under Article 19(3), ICCPR, <sup>156</sup> as argued by UN Special Rapporteur Frank La Rue. He also asserted that all national authorities should ensure continuous internet access at all times, including

during times of political unrest. 157 Similarly, the Human Rights Committee observed that general restrictions on internetbased publishing should generally be content-specific, since generic bans on the operation of certain sites and systems are not compatible with Article 19(3), ICCPR.<sup>158</sup> Blanket restrictions on websites predominantly carrying legal content such as YouTube, Facebook, Wordpress and Twitter — could be disproportionate since, in all likelihood, it will have the unintended consequences of false positives (i.e., resulting in blocking of websites with no prohibited material) and false negatives (i.e., websites with prohibited material will slip through the filter). 159 Other forms of network and communications disruptions, for instance, bandwidth throttling or regional blackouts, are also likely to have indiscriminate adverse effects, rendering them disproportionate. 160

However, a more narrowly targeted restriction on websites and internetbased communication services in highly exceptional circumstances may be deemed proportionate and justifiable under Article 19(3), ICCPR, if the restrictive measure is implemented as a last resort and in consideration of a clear need to protect others' rights or reputation, or to safeguard national security of the country or maintain public order, whilst demonstrating that no other alternatives are available for effective prevention or mitigation of the underlying harms.<sup>161</sup> Importantly, any law restricting the right to freedom of expression must be applied by a body that is independent of any political, commercial or other unwarranted influences, in a non-arbitrary and non-discriminatory manner, and ensures adequate safeguards



against abuse. <sup>162</sup> But expressions cannot be restricted where the very reason that national security or public order has deteriorated is the suppression of human rights. <sup>163</sup> Onus to demonstrate that the restrictions are evidence-based and comply with the requisite standards is on the state agency seeking to restrict the right. <sup>164</sup>

# C. LAWSUITS AGAINST INTERNET SHUTDOWNS AROUND THE WORLD

In several jurisdictions around the world, strategic litigation has served as an aid to promote and protect human rights, at times leading to significant legal precedents and legislative reforms. Lawsuits against internet shutdowns have increased in recent years, with the domestic and regional courts in India, Turkey, Togo and Russia having ruled against shutdowns, or, in some cases, made internet shutdown justifications and implementing procedures more transparent.

In August 2019, a sweeping ban was imposed on the internet and telecommunication services in Jammu and Kashmir due to concerns over potential violence. While affirming that the internet is the most used and accessible medium for disseminating information, the Supreme Court of India in Anuradha Bhasin v. Union of India (the "Anuradha Bhasin case") held that the freedom of expression guaranteed under article 19(1)(a) of the country's constitution includes the right to disseminate information to as wide a section of the population as is possible through the internet. 166 Consequently, any restriction on internet access must be sanctioned by law, align with the permissible grounds of limitation and

adhere to the principles of reasonableness.<sup>167</sup> While the existing laws sanctions internet shutdowns and there are guardrails built into the law (including requirements for restrictions to be temporary and orders to be properly reasoned, issued following due process and reviewed by an independent committee), however, they are susceptible to subjective assessments, misinterpretations and misuse by the authorities. The court concluded that internet shutdown is a drastic measure that should only be employed when absolutely necessary and unavoidable, and only when there are no less intrusive alternatives available. 168 Crucially, the provision enabling shutdown cannot be used as a tool to stifle constitutionally protected expressions of opinion or grievance, or the exercise of democratic rights, unless there is sufficient evidence demonstrating that such expression has been used to incite a situation of emergency.<sup>169</sup> After this decision was delivered in January 2020, access to the internet was partially restored in Jammu and Kashmir, allowing access to whitelisted websites at 2G mobile internet speed but the ban on social media and virtual private networks continued. To Full access to 4G internet was restored after 18 months of shutdown in February 2021.<sup>171</sup>

In December 2015, the European Court of Human Rights (the "ECtHR") declared that a wholesale ban on YouTube in Turkey, imposed for hosting user-generated content insulting the memory of Mustafa Kemal Atatürk, resulting in the exclusion of the users from accessing the platforms altogether, was incompatible with Article 10 of the European Convention of Human Rights ("Article 10, ECHR").<sup>172</sup> In reaching this decision, the court recognised that



the video-sharing platform is an essential source of information and a vital means of communication, highlighting that restricting access to the platform deprives individuals of a significant avenue for exercising their right to receive and impart information and ideas.<sup>173</sup> However, the law empowering national authorities to block access to specific content cannot be interpreted to authorise the complete disabling of access to an entire website. 174 Although YouTube was unblocked in 2010 after over two years of restriction, this decision reaffirms the principle that a failure to meet lawfulness requirement could render an administrative decision incompatible with the fundamental right to expression.<sup>175</sup>

Earlier in December 2012, in another factually similar but unrelated situation in Turkey, an incidental restriction on all websites hosted on Google domain, aimed at blocking a single website hosting insulting content about Mustafa Kemal Atatürk, was deemed by the ECtHR to be incompatible with Article 10, ECHR. 176 It was argued by the Open Society Justice Initiative that since search engines serve as a repository of vast amounts of information, it is comparable to the online archives of major newspapers or traditional libraries, and the restriction amounted to a prior restraint on expression.<sup>177</sup> In ruling that there is no provision in the law that allows for complete disabling of access to an entire website or domain, the court ruled that the interference was incompatible with freedom of expression due to a lack of legal foreseeability.<sup>178</sup> Notably, the Turkish government did not actively contest the case.

In March 2013, the ECtHR declared the

collateral blocking of access to a website hosted on the same server and sharing the same IP address as another website featuring cannabis-themed folk stories in Russia to be incompatible with freedom of expression protected under Article 10, ECHR.<sup>179</sup> Advocacy organisations, ARTICLE 19 and Electronic Frontier Foundation, contended that the indiscriminate blocking of websites constituted an extreme and disproportionate measure, analogous to banning a newspaper or television station, as it failed to differentiate between lawful and unlawful content.180 Observing that a legal provision conferring an executive agency broad discretion carries a risk of arbitrary and excessive blocking, the court held that the inclusion of an IP address to the register of blocked materials leading to the incidental blocking of an entire cluster of websites that shared the same IP address, even though they were not unlawful, is not compatible with Article 10, ECHR.<sup>181</sup> Additionally, the court also stated that it is incompatible with the principles of the rule of law and the foreseeability requirement if the legal framework fails to establish safeguards capable of protecting individuals from excessive and arbitrary effects of blocking measures. Having failed to meet the requirement of lawfulness, the interference was declared incompatible with Article 10, ECHR.<sup>182</sup>

In June 2020, the Economic Community of West African States Community Court ruled that the intermittent shutdown measures implemented in response to anti-government protests in Togo had violated citizens' freedom of expression, as protected by Article 25 of the country's constitution.<sup>183</sup> In holding that access to the internet itself is not considered a



fundamental right, the court stated that it serves as a crucial platform for the exercise of freedom of expression, and is, therefore, considered a derivative right inherent to the exercise of this freedom. 184 More importantly, the court found that the interference with internet access was not sanctioned by any specific legislation, and the arguments presented by the government regarding national security were unconvincing to justify the internet shutdown. 185 As a result, the measures taken to disable access to the internet was violative of the right to freedom of expression, and the government was directed to prevent similar occurrences in the future and to enact necessary laws that are consistent with international human rights instruments. 186 Although internet access was disrupted for just seven days and restored in September 2017, this decision establishes a valuable precedent highlighting the significance of uninterrupted internet access as a fundamental precondition to exercise freedom of expression and the importance of compliance with legality requirement to ensure constitutional validity.

# 6. LEGAL RESPONSE TO INTERNET SHUTDOWNS IN BANGLADESH

# A. APPLICATION UNDER THE RIGHT TO INFORMATION ACT, 2009

According to the preamble to the *Right to Information Act*, 2009 (the "2009 Act"), the right to information is "an inalienable part of freedom of thought, conscience and speech," necessary for enhancing

transparency, accountability and good governance within government institutions. In short, this statute enables free flow of information held by the state agencies, <sup>187</sup> including any information or order that may have been issued mandating internet shutdown.

Under the 2009 Act, every citizen has the right to receive information from state agencies by making a formal request. 188 It imposes a corresponding obligation on state agencies to furnish correct and complete information to the citizen within 20 working days of receipt of the request, or a maximum of 30 working days where more than one agency is involved, without necessarily having to obtain prior permission from the higher authority.<sup>189</sup> Obligation to supply requested information and documents — legally a public document<sup>190</sup> — is mandatory and absolute.191 A failure to furnish the information requested, or comply with the statutory timeline, therefore, entitles the applicant to appeal before an appellate authority, and decision of the appellate authority can be challenged before the Information Commission, which is authorised to conduct inquiry into the complaint, compel disclosure, impose civil fine and recommend departmental action for non-compliance. 192 After exhausting the executive appeal process, proceedings can be initiated under article 102 of the Constitution of Bangladesh ("Article 102, Constitution") (the "Constitution").

Furthermore, state agencies are also obligated to proactively make available to the public necessary information related to decisions and actions taken by them, annual reports containing information on



the decision-making process and directives and orders issued, and in appropriate cases explanation on the reasons and causes of decisions.<sup>193</sup>

However, information need not be disclosed in two specific cases. First, no disclosure is required where, relevantly, the information may threaten the security, integrity or sovereignty of the country, or it relates to a secret information protected by law. However, in such cases, prior approval must be accorded by the Information Commission for withholding information. Secondly, information is not required to be furnished by eight agencies involved in state security and intelligence. 195

Nevertheless, the publication of an order mandating an internet shutdown issued by the BTRC does not appear to meet these exemptions, since its disclosure is not likely to threaten the security, integrity or sovereignty of the country, and the information contained in the order is not likely a secret information approved by the Information Commission. Furthermore, the telecom regulator is not an enlisted intelligence agency. Significantly, the 2009 Act overrides any conflicting legislation that disallows state agencies from providing information. Hence, any citizen can submit a formal request for the disclosure of the internet shutdown orders issued by the BTRC or any other state agency.

# B. INITIATING PUBLIC INTEREST LITIGATION

Article 102, Constitution confers the right to initiate public interest litigation<sup>196</sup> before the High Court Division of the Supreme Court of Bangladesh (the "High Court Division") in

two distinct manners.

Firstly, any person affected by an action or inaction of a state agency can file a public interest litigation, and the High Court Division can issue directions and orders to any person or authority, including those involved in the service of the republic, for the enforcement of fundamental rights. 197 Secondly, if the High Court Division finds no equally efficacious remedy in the existing laws, it can order a state agency to either cease unlawful activities or perform legal obligations and/or declare government actions as legally unauthorised and void. 198 While the first is rooted in the violation of fundamental rights by state and non-state actors, the latter extends only to actions and inactions of the government agencies, 199 and the courts can exercise both mandates conjunctively.

In Bangladesh, all three branches of the government operate "under a constitutional leash and circumspection,"200 empowering the High Court Division to invalidate laws or administrative actions infringing fundamental rights.<sup>201</sup> Constitutional courts have long upheld their jurisdiction to declare state actors' arbitrary, discriminatory or unreasonable actions as invalid, and to rectify any impropriety.<sup>202</sup> Enforcement of fundamental rights is considered an obligation, not discretionary, as soon as a violation occurs, 203 as the courts cannot "remain a silent spectator to the inertness on the part of the government or its officials."204 This should hold true even if the state actors merely encourage interference, or informally direct the shutdown, as the state is still de facto responsible for those measures.



The mandates under Article 102, Constitution is broad enough for the High Court Division to nullify statutes and government actions violating fundamental rights<sup>205</sup> and issue mandatory orders to both state and non-state actors. Notably, the right to initiate such judicial review proceedings is in itself a fundamental right, 206 allowing for constitutional lawsuits challenging internet shutdowns. Such lawsuits can argue that shutdowns violate the right to freedom of speech and expression, protected under Article 39(2) (a) of the Constitution ("Article 39(2), Constitution"). Additionally, the legality of the shutdown orders can be contested on the grounds that the orders are not sanctioned by any specific law and/or not inadequately reasoned, contravening the requirements of equality of law and equal protection of law under Articles 27 and 31 of the Constitution ("Articles 27 and 31. Constitution"). The lawsuit may also seek specific directions to the BTRC to fulfil its statutory obligations, ensuring access to telecommunication services<sup>207</sup> and preventing network shutdowns without clear legal authority, as well as a declaration that past shutdowns were without lawful authority and hold no legal effect.

Government-sanctioned internet shutdowns present a compelling case as a "public interest" concern due to their wide-ranging impact not only on individual's right to freedom of speech and expression but also the collective right of society to access information and communicate freely. Decision by Mostafa Kamal J clarifies that when a public wrong or invasion of fundamental rights affects an indeterminate number of people — as it does with internet shutdowns — any citizen suffering the

common injury can be considered a "person aggrieved" with the right to invoke the jurisdiction under Article 102, Constitution, so long as the litigants are genuinely espousing a public cause and acting in the interest of the common good.<sup>208</sup>

It is worth highlighting that the authority under Article 102, Constitution has been instrumental in creating novel remedies and responses to rights violation, to address evolving challenges and shape legal frameworks to safeguard constitutional rights.<sup>209</sup> For instance, the High Court Division utilised this authority to formulate guidelines on sexual harassment in 2009 and 2011,<sup>210</sup> subsequently codified in labour laws in September 2022. In another case, the court embraced the principle of maxim salus populi suprema lex esto — i.e., the welfare of the people should be the supreme law — asserting that safeguarding rivers from encroachments is a matter of public interest.<sup>211</sup> Endorsing this view in 2019, the apex court declared all rivers in the country as living entities with legal personhood, placing the National River Conservation Commission in *loco parentis* for their protection.<sup>212</sup> Currently, there is an ongoing constitutional matter concerning the government's failure to regulate digital platforms, in which the High Court Division directed concerned authorities to formulate necessary regulations.<sup>213</sup> Therefore, the overall jurisdictional parameters exist for the High Court Division to entertain legal actions under Article 102, Constitution, enabling it to direct relevant authorities to establish rules on internet shutdowns and mandate the disclosure of shutdown orders not formally disclosed under the 2009 Act.

Set out below are two substantive grounds



for challenging internet shutdown under Article 102, Constitution.

### I. FREEDOM OF EXPRESSION

Article 39(2), Constitution protects the right to freedom of speech and expression, subject to reasonable restrictions imposed by law on specified grounds. Mahmudul Islam highlights that this fundamental freedom encompasses not only a right to freely express and disseminate information through any means of communication but also includes the right to receive information and stay informed.<sup>214</sup> Implicit within this right, therefore, is the entitlement to access the internet as a medium of communication.

Affirming the sanctity of this fundamental right, the Supreme Court of Bangladesh has emphasised that the right should prevail without hindrance as long as expressions do not contravene legally sanctioned limits.<sup>215</sup> Freedom of expression and free flow of information are considered crucial liberties in the secular republic, serving as vital vector for open discussions and intellectual advancements.<sup>216</sup> Consequently, curtailment of this freedom solely on account of the unpopularity, hatefulness or perceived foolishness of an expression is not allowed, nor should restrictions be imposed merely because an expression challenges prevailing orthodoxies.<sup>217</sup>

Citizens' entitlement to access information about the administration of the country and engage in discussions on public affairs and government criticism is foundational in a democratic state.<sup>218</sup> Embracing a broad spectrum of forms of expression, this fundamental freedom extends to acts of

protest, criticism of the government and its policies, and other political actions.<sup>219</sup> These forms of expression are vital for the functioning of a democratic society,<sup>220</sup> enabling citizens to effectively participate in representative democracy. Given the importance of this freedom in the formation of public opinion on social, political and economic matters, political expressions are accorded a higher degree of protection compared to other types of expressions.<sup>221</sup>

However, this fundamental right is not absolute. It is subject to the restrictions imposed by law on specified grounds exhaustively set out in Article 39(2), Constitution. These grounds include state security, friendly relationships with foreign governments, public order, decency, morality, contempt of court, defamation, or incitement of an offence.<sup>222</sup> In its assessment, the court will enquire whether the restriction can be justified as permissible limitations, rather than whether the right can be exercised in the face of the legal prohibition.<sup>223</sup> Crucially, freedom of expression is the norm, and any limitation to this constitutional right is an exception.

For a restriction to be constitutionally valid, it must satisfy the three-part test inherent in Article 39(2), Constitution — i.e., the action must be based on law, founded on one of the qualified grounds, and reasonable.<sup>224</sup> If one of these components are not met, the offending law or executive action may be deemed unconstitutional.<sup>225</sup> In the following paragraphs are chronological analyses of each of the three components.

### a. RESTRICTION IMPOSED BY LAW



In most jurisdictions, the legal bases for internet shutdowns are typically outlined in the legal frameworks and the licensing arrangements governing telecommunications. In Bangladesh, the primary legislation that confers to the regulator a mandate to regulate telecommunication services and systems in the country is the Bangladesh Telecommunication Regulation Act, 2001 (the "2001 Act"), which is supplemented by the licensing guidelines issued by the BTRC.

Under its statutory authority, the BTRC is responsible for licensing and regulating operators that facilitate internet access within Bangladesh, including those managing mobile networks, internet services, international gateways and national internet exchanges. While neither the 2001 Act nor any secondary enactment contains express provisions empowering governmental agencies to mandate internet shutdowns or obligate operators to disable access to the internet, websites or internet-based communication tools, however, most licensing guidelines include broad clauses that require operators to comply with any directives, instructions or orders issued by the regulator. Failure to comply can result in licence suspension or cancellation, as well as wide-ranging criminal and administrative penalties. As such, in the absence of express provision on internet shutdowns, the BTRC exercises its discretionary power under open-ended compliance clauses to restrict internet access in the country.

Central to the concept of the rule of

law — enshrined in the preamble of the Constitution — is the requirement for reasonable and non-arbitrary laws upheld by the principles of due process, reasonableness and non-discrimination under Articles 27 and 31, Constitution.<sup>227</sup> At a minimum, this entails that laws affecting individual liberty must be reasonably certain and predictable.<sup>228</sup> When the law confers discretionary powers to state actors, there must be adequate safeguards against their abuse, particularly in cases where specific restrictions are not expressly authorised in a statute.<sup>229</sup> Additionally, government agencies are also under an obligation to ensure that the statutory mandates are exercised within predefined limits and in a fair, reasonable, predictable, non-capricious, non-discriminatory and non-arbitrary manner.<sup>230</sup> If a law is overly vague, lacks procedural safeguards against arbitrary exercise of power, or yields outcomes disproportionate to the intended remedy, restrictions can be deemed unconstitutional and voided to the extent of the inconsistency.<sup>231</sup> Ultimately, the objective is to provide individuals with a published standard against which they can assess the legality of their actions.<sup>232</sup>

Abuse or improper application of discretion, however, cannot be the sole basis for examining the constitutionality of a law, as it does not necessarily mean that the statute itself is unconstitutional.<sup>233</sup> Generally, statutes are presumed to be constitutional, and historically, the courts have leaned against interpretations that render a statute unconstitutional.<sup>234</sup> Statutes empowering executive bodies to exercise authority in a manner that encroaches on fundamental rights are narrowly construed to avoid declaration of unconstitutionality.<sup>235</sup>



However, it is important to note that interpretation of statutes is guided by the fundamental principles of state policy, 236 which requires consideration of human rights and fundamental freedoms. 237 As a result, if the wording of the statute is so vague that it will inevitably lead to abuse or improper application, or when the plain and literal meaning of a provision confers arbitrary discretion and no alternate interpretation exists, it will attract scrutiny of the constitutional courts. 238

Examples of such scrutiny can be seen in the judgments of Afzalul Abedin v. Bangladesh and Dr. Nurul Islam v. Bangladesh. In the former case, the Public Safety (Special Provision) Act, 2000 was declared unconstitutional due to its vaqueness and the absence of guidelines and objective standards for enforcement, 239 violating the nondiscrimination and substantive due process requirements in Articles 27 and 31, Constitution.<sup>240</sup> Dr. Kamal Hossain, a constitutional expert, opined that the fundamental flaw in the statute is that it enables the law enforcement authorities to choose individuals arbitrarily, inconsistently, whimsically and discriminatorily.<sup>241</sup> In the latter case, section 9(2) of the Public Servants (Retirement) Act. 1974 was declared unconstitutional because it granted arbitrary discretion to force compulsory retirement of public servants.<sup>242</sup> Legal expert Syed Ishtiaq Ahmed argued that the statutory provision, in the absence of guidelines, confers unchecked and uncontrolled discretion to the state authorities to issue orders without assigning any reasons, leading to discriminatory outcomes.243

To understand the shortcomings of the legal framework on internet shutdowns in Bangladesh, it is useful to examine laws in comparable jurisdictions, and India is an excellent case study. Under the *Temporary* Suspension of Telecom Services (Public Emergency or Public Service) Rules, 2017, a delegated legislation created under the Telegraph Act, 1885 of India, state agencies are expressly empowered to restrict internet access.<sup>244</sup> There are some guardrails built into the rules, including requirements for restrictions to be temporary and orders to be properly reasoned, issued by a specified competent authority and notified to the telecommunication service providers by a senior officer. More importantly, a suspension order must be sent to a review committee by next working day, and the committee will then have to convene within five days to review the order and record its findings on the legality of the order. However, a report on internet shutdowns, prepared by a parliamentary standing committee led by Shashi Tharoor, noted that the rules still lack adequate safeguards and allows subjective assessments, misinterpretations and misuse by the authorities.<sup>245</sup>

Before 2017, internet shutdowns were generally imposed in India under section 144 of the *Code of Criminal Procedure*, 1973, which grants wide discretionary powers to specially empowered magistrates to issue written orders in situations posing imminent threats to human life or public peace.<sup>246</sup> According to the standing committee report mentioned above, powers were exercised under this provision in "an arbitrary manner without an adequate safety valve."<sup>247</sup> However, a constitutional court earlier held that the provision does



not confer unfettered power on the magistrate, since it can only be exercised in the immediate prevention of sudden emergency situations, preceded by an inquiry with the material facts for exercising the power clearly set out, and the option to alter or rescind the order when the situation so warrants.<sup>248</sup> Nevertheless, this provision cannot be used to suppress expressions unless evidence links them to incitement to an imminent state of emergency.<sup>249</sup>

In contrast with India, there are no enactments in Bangladesh that expressly empower state actors to impose internet shutdowns, define the circumstances in which restrictions may be imposed, specify the nature of restrictions, or establish the procedures to be followed when exercising such authority. While the BTRC has a statutory obligation to enact secondary legislations to address matters not sufficiently covered by the 2001 Act,<sup>250</sup> as well as the authority to conduct public hearings on matters related to the exercise of its power and the regulation of the telecommunication industry, 251 there is no evidence of any initiative to comply with these requirements. Absent an express mandate, the BTRC has routinely enforced restrictions on internet access and internetbased communication tools, presumably on the basis of its undefined discretionary powers, often without issuing sufficiently reasoned order and reportedly at times without issuing written orders at all.<sup>252</sup> Such actions contradict the principles of legal certainty and predictability, as well as the need for adequate safeguards against potential abuse, potentially violating the constitutional requirement that restrictions be anchored on laws.

Thus, the constitutionality of using vague provisions of the 2001 Act or secondary legislations and licensing guidelines as the legal basis for issuing shutdown orders, and/or the inaction of relevant ministries in preventing such overreach, may be challenged under Articles 27 and 31, Constitution, and the executive orders mandating internet shutdowns may be challenged under Article 39(2), Constitution.

### b. PUBLIC ORDER AND STATE SECURITY

Governments worldwide assert their sovereign authority and argue that shutting down the internet is necessary to counteract threats to public order and national security — the two most cited grounds of restrictions.<sup>253</sup> This position aligns with the constitutive documents of the International Telecommunication Union, which grant countries the right to cut off telecommunication services in accordance with their national law, if it endangers state security or contravenes public order.<sup>254</sup>

In recent years, the Government of Bangladesh too has used the rhetoric of "public order" and "security of the state" to justify the implementation of restrictions on internet communication. While "public order" denotes an aggravated disturbance of public peace impacting the general public, "security of the state" signifies a situation where the disturbance has escalated to a point where the security of the country is at stake.<sup>255</sup> Distinction between these terms is illustrated in the Anuradha Bhasin case using three concentric circles: "law and order" represents the largest circle, within which is the next circle representing "public order,"



and the smallest circle representing "state security." It is then easy to see that an act may impact law and order but not public order just as an act may affect public order but not security of the state. Illustratively, a violent protest can qualify as contrary to public order, while calls for mutiny or coordinated acts of terrorism can be seen as threats to state security.<sup>256</sup>

However, several instances of internet shutdowns in Bangladesh raise questions about their relevance in maintaining public order and state security. For instance, the internet shutdown imposed between September 2019 and August 2020 in the refugee camps based on "security" grounds (as opposed to public order ground) may not withstand constitutional scrutiny, as there is no credible evidence indicating that the disturbances in the camps had escalated to a level where the security of the country was genuinely at stake. Considering the measures in place to isolate the refugees from the general population, it is arguable whether their activities could in reality ever have caused a disruption to public peace of such magnitude to warrant such a restriction. Underscoring the adverse effects of internet disruptions (along with seizures of mobile phones) on the right to freedom of opinion and expression, the UN Special Rapporteurs stressed that such network shutdowns not only fail to meet the standard of necessity, on the contrary, it interferes with other fundamental rights given the wide range of essential activities and services the restrictions affect.<sup>257</sup>

Sweeping restrictions on internet access can be seen as collective punishment on the citizens rather than a pragmatic

response to a real risk.<sup>258</sup> Crucially, the security of the state is distinguishable from the security of the government, as peaceful and orderly opposition to the government, aimed at bringing about changes in policies or leadership, cannot be suppressed.<sup>259</sup> Mere expressions of discontent towards the government, without incitement to violence, do not pose a direct threat to public order or state security.<sup>260</sup> Therefore, the measures taken to throttle mobile internet service during student protests in August 2018 and restrictions on mobile internet during opposition rallies in 2022 may not be defensible on the grounds of public order, let alone national security. In December 2022, the #KeepltOn coalition appealed to the Government of Bangladesh to maintain "unfettered access to the internet for all, and to protect people's fundamental rights and freedoms especially in times of protest."261

When it is not invoking the public order or state security grounds, the government is known to have relied on vague, and often impermissible, grounds of restriction. For example, orders to slow down internet speed to prevent academic misconduct during school examinations in February 2018,<sup>262</sup> and the proposal to do so again during medical examinations in 2023,<sup>263</sup> do not clearly fall within the permissible grounds of restriction.<sup>264</sup> Moreover, a geographically localised suspension of mobile internet access in the capital amid fighting between students of a college and local traders in April 2022 is also hard to rationalise.<sup>265</sup> Constitutional basis of the restriction on the blogging site in 2019 also remains unclear. Restrictions on access to Facebook for a week and on YouTube for eight months in May 2010 and September



2012, respectively, for hosting content relating to Prophet Mohammed cannot readily be reconciled with constitutionally allowable grounds of limitation.<sup>266</sup> Each of these instances demonstrate that restrictions on internet access are often based on undisclosed subjective criteria.

Orders to impose internet restrictions ahead of elections merit some elaboration. In December 2018, high-speed mobile internet services were shut down nationwide, purportedly to prevent the spread of rumours and propaganda on social media platforms.<sup>267</sup> Such a measure is problematic for a number of reasons. Firstly, the order was not based on constitutionally permissible grounds of restriction. Secondly, it has a negative impact on democracy. Restricting access to the internet in the lead-up to an election means that the opposition will be less able to coordinate, canvas and campaign, during an election means that irregularities will not be immediately reported, and in the aftermath of a controversial election makes it harder for citizens to voice their discontent.268 Observers consider the national election, in which the ruling party won for a third consecutive five-year term with 96% of the parliamentary seats, was "neither free nor fair and marred by irregularities including ballot-box stuffing and intimidation of opposition polling agents and voters."269

Thirdly, there is no evidence of effectiveness of shutdowns in the prevention of misinformation spreading during elections. Shutdowns do not curb the flow of information, as people continue to receive information over other mediums (such as over phone calls and text messages, or simply through word of

mouth). Contrarily, such measures amplify distrust and create conditions where fact-checking using digital tools is in many cases impossible, resulting in circulation of half-baked news and inauthentic information. Operating in the opposite direction, internet shutdown can in fact increase the spread of misinformation and reduce the agency to counteract it.<sup>270</sup>

Fourthly, shutdowns during contentious elections can create circumstances contrary to public order, and in extreme cases, state security. Studies indicate that information blackouts resulting from internet shutdowns can actually result in increased violence, with non-violent protests that rely on the internet for organisation substituted with aggressive tactics that are less reliant on effective communication and coordination.<sup>271</sup> Expressing similar views, the Internet Freedom Foundation observed that the perceived trade-off of internet shutdowns leading to better law and order outcomes with reduced risk of violence is dubious in its assumption at best.<sup>272</sup> Rather, the smokescreen that network restrictions offer can be used to conceal violence and human rights violations by state and nonstate actors. Studies indicate that not only are shutdowns ineffective in pacifying protests, they often have the unintended consequence of incentivising violent forms of collective action and state-sanctioned human rights abuses during internet shutdowns.<sup>273</sup> For instance, violence had increased substantially when the internet access was disrupted during the Syrian civil war in 2012 and widespread protests in Iran in 2019, suggesting the strategy has become part of a playbook to mask heavyhanded tactics by armed forces.<sup>274</sup>



### c. REASONABLENESS OF RESTRICTIONS

The internet serves as an essential medium for mass communication, enabling citizens to actively participate in debates, disseminate alternative views, and express dissenting opinions.<sup>275</sup> Occasionally, however, individual liberty and right to access the internet will be subordinate to the larger societal interests, warranting reasonable restrictions on fundamental rights and liberties.<sup>276</sup>

Assessing the reasonableness of such restrictions requires a delicate balance between protecting constitutional rights and preventing disorder and destabilisation in the country.<sup>277</sup> Given the fact-sensitive nature of the assessment, the legislative view on what qualifies as reasonable is not conclusive, making it incumbent upon the court to conduct a thorough review and evaluate the reasonableness of the restriction.<sup>278</sup> This principle of unreasonableness test was propounded in the case of Associated Provincial Picture House Ltd vs Wednesbury Corporation<sup>279</sup> and severally invoked in several domestic cases.<sup>280</sup> A decision is Wednesbury unreasonable (or irrational) if it is so unreasonable that no reasonable person acting reasonably could have made it.

Central to this assessment is determining whether the imposed restrictions have a nexus with the legislative objective and whether restriction exceeds what is necessary to achieve that objective.<sup>281</sup> Restrictions that are general, abstract or indefinite in duration are unlikely to be deemed reasonable.<sup>282</sup> Similarly, reflexive exercise of discretionary powers, even if

conferred by the parliament in absolute terms, can also result in unreasonableness.<sup>283</sup> Lord Diplock's aphorism — "you must not use a steam hammer to crack a nut if a nutcracker would do" — captures the essence of the requirement that all state action should be reasonable and commensurate with the objectives it intends to achieve.<sup>284</sup>

In the Anuradha Bhasin case, the court emphasised that while the government can legally impose a wholesale ban on internet access, it must ensure that the restriction is not excessive, as the principles of proportionality requires the government to be able to justify the restriction and explain why less severe alternatives are inadequate.<sup>285</sup> Doctrinally, proportionality is a subset of the concept of reasonableness. Reasonableness of a restriction should be determined objectively, considering the interests of the general public rather than focusing solely on the individuals subjected to the restrictions, or abstract considerations.<sup>286</sup> Disabling access to the internet, a drastic measure, should only be considered when absolutely necessary and unavoidable, and when no less intrusive alternatives are available.<sup>287</sup> Moreover. the territorial and temporal scope of the restriction should be reasonable relative to a genuine need required to address the emergent situation.<sup>288</sup>

Several shutdown measures in Bangladesh do not demonstrate sufficient reasonableness. For instance, the restrictions on instant messaging services in January 2015 and broadband internet in July 2016, driven by concerns about potential misuse by terrorists, do not appear to be reasonable for three



distinct reasons. Firstly, these restrictions assume that such services are the sole or primary means of communication for criminal actors. While it is well accepted that modern terrorism relies heavily on the internet for raising funding, recruitment and spreading propaganda and ideologies, 289 there is no conclusive evidence that blanket restrictions on the internet, or social media intermediaries, effectively mitigate those risks. Alternative communication channels (ranging from cellular network connections to alternative messaging and voice-over-internet-protocol services) were accessible at all material times during the incidents, weakening the argument for the necessity and reasonableness of the restrictions. Secondly, decisions to block access to these services were based on speculative prognostication of future events and perceived risks. While an anticipatory measure to address foreseeable risks to public order or national security will not necessarily amount to an unreasonable restriction, 290 in these cases there was no concrete proof of the extent to which these services can be, or has been, used for unlawful activities. Finally, where specific websites or mobile applications are disabled, it is easy to bypass the restriction, for instance, using virtual private networks, even for technically unskilled individuals.<sup>291</sup>

It is also questionable whether the restriction on internet access in the refugee camps was reasonable. Even if the internet shutdown and disruption to mobile network services in the refugee camps are presumed to be reasonable in normal circumstances, it can hardly be justified on public order or national security grounds during the COVID-19 pandemic, when access to information was of critical

importance and the non-derogable right to life was at risk.<sup>292</sup> Disabling access to online information and communications not only isolated the refugees from the rest of the world, it also prevented them from accessing vital health information during an unprecedented health crisis and disallowed aid workers and humanitarian actors from coordinating emergency services.<sup>293</sup> Disruption in the already fragile information and communication ecosystem perpetuated misinformation and mistrust and exacerbated the vulnerabilities and challenges already faced by the refugees and is therefore likely to be deemed unreasonable.294

Of the over 130 million internet users recorded by the BTRC in November 2023 in Bangladesh, over 90% use mobile internet, while the remaining 10% of connections are through broadband.<sup>295</sup> Disabling or throttling access to mobile internet has a sweeping effect on the majority of internet users, rendering the measure unreasonable. Unlike measures to block specific websites or content, disabling access to the internet as a whole treats all internet traffic as unlawful, making such restrictions on mobile internet unreasonable in most situations.<sup>296</sup>

When restrictions are implemented during elections or peaceful protests, they excessively impede citizens' ability to engage in political discourse, form peaceful assemblies online, access essential services and make informed decisions, thereby limiting the diversity of voices and perspectives in the public sphere. An internet shutdown ahead of the national election in 2018 was enforced in order to prevent rumours circulating on social



media platforms, despite international calls to ensure stability and openness of the internet during the elections, as "free and open internet expands political discourse and is an indicator of a legitimate election" and there is no evidence that "measures like shutdowns and throttling will stop the spread of disinformation and propaganda online."297 While social networking and instant communication services could serve as the primary conduits of false information, neither the government nor any independent research provides a correlation between internet restrictions and more accurate electoral outcomes or peaceful elections. Limiting access to internet and important websites dissuades democratic practices and undermines the integrity of elections, thereby diminishing the democratic fabric of the nation, 298 and is, therefore, unreasonable.

Furthermore, if internet shutdowns are used to block access to specific websites and applications, access to other unrelated services may also be impacted as collateral damage. For instance, shutting down internet access to block certain social media services will also limit access to internet-enabled ride sharing applications, messaging platforms, online banking and mobile financial services and e-commerce, creating a disproportionate and unreasonable disruption to the lives of the citizens.<sup>299</sup> As an illustration, in Kashmir, thousands travelled on a train known as the "Internet Express" to towns unaffected by internet restrictions, simply to fill out online job applications and check business emails.300

Unreasonableness of an internet shutdown can also be argued in terms of

its economic costs. Given the increasing reliance of businesses and trade on digital technologies and the internet, disruptions to internet and communications services are highly detrimental to all sectors of the economy. According to a 2016 Deloitte study, the impacts of a temporary shutdown of the internet grow larger as a country develops and as a more mature online ecosystem emerges.<sup>301</sup> It is estimated that for a low (internet penetration <49%) and medium (internet penetration 49-79%) internet connectivity economies, the per day impact of a temporary shutdown of the internet and all of its services would on average be US\$ 0.6 million and US\$ 6.6 million for every 10 million population, respectively.302

Other studies have also indicated the staggering financial implications of such shutdowns. For instance, a study by the Brookings Institution revealed that internet shutdowns across 19 countries between July 1, 2015 and June 30, 2016 resulted in a global loss of US\$ 2.4 billion in gross domestic product.303 Another study by Top10VPN indicates that shutdowns in 46 countries between 2019 and 2021 led to economic losses amounting to US\$ 20.5 billion.<sup>304</sup> Notably, the World Bank calculated that internet shutdowns in Myanmar alone had cost nearly US\$ 2.8 billion between February and December 2021,<sup>305</sup> reversing economic progress made over the previous decade. 306 In 2019, the internet shutdowns in Indian-administered Kashmir and in Sudan had cost their economies more than US\$ 2.4 billion and US\$ 1 billion, respectively.307 Estimates from NetBlocks, which track and document internet disruptions worldwide, indicate an estimated loss of approximately US\$



78 million per day for nationwide internet shutdown and around US\$ 10 million daily for country-wide restriction in Bangladesh on Facebook and WhatsApp. 308 Indirect economic impact includes factors such as the loss of domestic and international investor confidence as well as increased cost of doing business. 309 However, no impact assessment study has been done in Bangladesh to assess the economic implications of shutdown measures. Considering the extraordinary economic costs associated with internet shutdowns, it is more likely than not that such measures will be deemed unreasonable.

# II. DISCLOSURE OF DULY REASONED ORDERS

Every citizen is entitled to receive a reasoned order from government authorities.310 A fundamental principle of the rule of law, and indeed Articles 27 and 31, Constitution, requires establishment of a polity where state functionaries must justify their actions with reference to clear legislative mandate and executive actions operating to the prejudice of an individual must be adequately and logically reasoned.311 As government actions have a public element, they must be guided by public interest and reason.312 In order for an administrative order to be valid and effective, it must be accurately recorded, adequately reasoned and appropriately communicated to the affected individuals, in line with the rules of natural justice. 313

Of note, the administrative law requirement to issue a duly reasoned order is supplemented by statutory obligations under the 2001 Act to ensure that decisions are made in an open, fair and transparent manner<sup>314</sup> and under the 2009 Act to publish administrative orders and other information related to actions taken, along with necessary explanations. However, executive orders sanctioning internet shutdowns are not publicly disclosed. Government representatives have often refused to acknowledge the existence of disruptions or denied ordering the interference, attributing the shutdowns to system overloading or technical glitches.<sup>315</sup> In cases where internet shutdowns are acknowledged, the reasons are vague at best.

Access Now has aptly highlighted the challenges with vague explanations provided by the regulator regarding internet shutdown: they "are often issued to telecommunications companies behind closed doors, and provide only general information about justification, reach, duration, or underlying legal authority."<sup>316</sup> Simply disclosing the fact that shutdown was imposed does not justify it or account for the rights implications of failure to issue a reasoned order.<sup>317</sup> Rather, it creates confusion.

Difficulty in producing administrative orders mandating internet shutdown in the Jammu and Kashmir was declared as invalid ground for failure to produce the orders before the court in the *Anuradha Bhasin* case, as effective enforcement of fundamental rights cannot be realised without meaningful access to information in the possession of the state.<sup>318</sup> Although a parent or subsidiary statute may not explicitly require publication and notification of the orders, it is a settled principle of law and natural justice that an order affecting lives, liberty and property of individuals must be



made freely available through appropriate mechanism, irrespective of whether the statutes prescribe it or not.319 Even in cases where there are some overriding grounds of privilege or countervailing public interest is to be balanced, a redacted version of the orders must be adduced.<sup>320</sup> In that case. the court directed the state to publish all existing and future orders for suspension of internet services to enable the affected persons to challenge it before the court, which prompted the government to amend the rules in November 2020 to ensure that a suspension order is not in operation for more than fifteen days and all such orders are made publicly available.

As such, after exhausting the statutory procedure under the 2009 Act, a public interest litigation can be filed under Article 102, Constitution to challenge the failure of the government to issue duly reasoned administrative orders mandating shutdown and to compel disclosure of all such orders, as failure to do so may constitute violation of Articles 27 and 31, Constitution.

# Can the domestic courts rely on international human rights law?

Domestic statutes are generally presumed to be in conformity with international law and should be interpreted accordingly, unless the wording of the statute clearly contradicts international provisions. If the language of the statute is clear and unambiguous, it should be applied even if it conflicts with international law. However, in cases where the legislation is unclear and open to multiple interpretations, the relevant treaty comes into play, as there is a presumption that parliament did not intend to violate international law. In such cases,

an interpretation that aligns with treaty obligations should be preferred.<sup>321</sup>

In Bangladesh v. Abdul Quader Molla, several amici curiae shared their insights on this matter.322 Tafazzal Hossain Khan opined that when national law is incomplete, vague or undefined, and international jurisprudence has developed on the specific issue, national courts have an obligation to follow those principles to address any gaps or omissions. 323 Aligned with this view, Mahmudul Islam stated that while the domestic courts do not enforce treaties and conventions unless incorporated into municipal legislation, they can still be considered as an aid for interpretation.<sup>324</sup> Expressing similar views, Rokanuddin Mahmud and Aimalul Hussain KC averred that international law cannot intrude on matters covered by domestic legislation but can only apply to areas unaddressed within domestic legislation.325 Hassan Arif emphasised that the Constitution mandates respect for international law and the principles enunciated in the Charter of the United Nations as one of the fundamental state policies of the nation, allowing domestic courts to consider international law and evolve their domestic jurisprudence. 326

Concurring with these submissions, the apex court affirmed that although international human rights norms are not part of the *corpus juris* of the state and directly enforceable in domestic courts unless specifically incorporated into national law, they can be considered as persuasive authorities.<sup>327</sup> International instruments serve as aids to interpretation of fundamental rights when domestic laws are not sufficiently clear or silent on



a matter.<sup>328</sup> Indeed, the courts should "forever remain alive to the international instruments and conventions and apply the same to a given case when there is no inconsistency between international norms and the domestic law occupying the field."<sup>329</sup> While inconsistencies between national and international laws should be ruled in favour of national laws, the court has the responsibility to draw the attention of the lawmakers to such inconsistencies.<sup>330</sup>

Accordingly, the High Court Division may refer to the text of Article 19, ICCPR, as well as associated general comments and concluding observations issued by the HRC, the 2030 Agenda, and resolutions and declarations of the United Nations, the Council of Europe, and the Four Delegates on Freedom of Expression, in assessing the constitutionality of internet shutdowns. Additionally, foreign judgments on internet shutdowns can also be relied upon as persuasive authority, to the extent they are consistent with domestic jurisprudence.

### 7. RECOMMENDATIONS

### A. LEGISLATIVE REFORMS

As mentioned above, the BTRC has a statutory obligation to enact secondary legislations to address matters not sufficiently covered by the 2001 Act, <sup>331</sup> as well as the authority to conduct public hearings on issues related to the exercise of its power and the regulation of the telecommunication industry. <sup>332</sup> As such, if the Government of Bangladesh does not amend the 2001 Act, secondary enactments should be formulated under sections 98 or 99 of the 2001 Act to explicitly mandate internet shutdowns. In pursuing legislative reforms, it is crucial to

consult the relevant ministries. Any rules or regulations drafted should be subject to public consultation in accordance with article 31A of the *Rules of Business* and section 87 of the 2001 Act.<sup>333</sup>

### **B. LEGALITY OF SHUTDOWN ORDERS**

Consistent with the recommendations by the HRC, internet shutdowns should strictly adhere to the essential requirements of legality in all cases. Orders to disable or throttle internet connection, or impede accessibility and usability of online interactive communications tools such as social media and messaging services, should be:

- grounded in publicly available law that expressly confers powers to specified state agency. The exercise of powers under the law should be guided by sufficient guidelines and objective standards for enforcement, and subject to adequate safeguards against abuse.
- ii. necessary to achieve one of the specified grounds of restrictions, as set out in Article 39(2), Constitution.
- iii. reasonable and the least intrusive means to achieve the intended restrictions. Accordingly, the order should be as narrow as possible, in terms of duration, geographical scope and the networks and services affected, and precision tools should be opted over blanket restrictions.
- iv. accurately recorded, appropriately substantiated, adequately reasoned and communicated in advance to the affected individuals and telecommunications service providers, along with a clear explanation of the



legal basis and factual circumstances surrounding the shutdown and details regarding its scope and duration.

- v. published and publicised in compliance with the 2009 Act and constitutional requirements.
- vi. subject to prior authorisation by a court or other independent adjudicatory body, in order to avoid any political, commercial or other unwarranted influence.
- vii. subject to meaningful and timely redress mechanisms accessible to those whose rights have been affected by the shutdowns, including through judicial proceedings under Article 102, Constitution, even after the end of the shutdown. To be considered as effective, the remedies must be capable of restoring the violated rights as much as is possible, cease ongoing violations, and prevent the repetition of similar violations in future.

### C. COMPLIANCE BY CORPORATIONS

According to the UN Guiding Principles on Business and Human Rights,<sup>334</sup> commercial enterprises — including mobile network operators and internet service providers — should have policies and processes:

- affirming their commitment to respect fundamental rights under the Constitution and international human rights framework;
- ii. setting out procedure for human rights due diligence, aimed at identifying, preventing, mitigating and accounting

- for how impacts on human rights are addressed; and
- iii. enabling the remediation of adverse human rights impacts caused or contributed by their activities.

Additionally, enterprises should refrain from imposing internet restrictions that are not sanctioned by law and/or unnecessary, unreasonable or lacking proper reasoning. If faced with unlawful orders, companies should take measures to protect consumer interest, including by refusing to comply with the unlawful orders and challenging the orders in judicial forums in appropriate cases.335 Companies must also be transparent and disclose to the public when they receive unlawful orders to impose internet restrictions. Article 102, Constitution entitles the High Court Division to issue directions and orders to "any person or authority" for the enforcement of the fundamental rights, and this discretion could extend to issuing directions on private enterprises.

### D. FREEDOM OF INFORMATION REQUESTS

An application for disclosure of shutdown orders can be filed with the BTRC and other appropriate authority by any citizen, and the state agency must furnish requested information within statutorily prescribed timeline. A failure to provide information requested, or comply with the statutory timeline, can be challenged before an appellate authority, and then before the Information Commission if the decision of the appellate authority is unsatisfactory. After exhausting executive appeal process, proceedings can be initiated under Article 102, Constitution.



### **E. PUBLIC INTEREST LITIGATION**

A public interest litigation can be filed under Article 102, Constitution by individuals as well as industry associations and rights organisation with sufficient standing to challenge the legality of internet shutdowns, on the grounds that such measures infringe Article 39(2), Constitution and/or Articles 27 and 31, Constitution. In this lawsuit, the petitioner can seek specific directions from the High Court Division to direct the BTRC as well as the telecommunication service providers to ensure uninterrupted internet access and to refrain from imposing unlawful restrictions. Furthermore, direction may also be sought for the disclosure of the shutdown orders and the formulation of rules on internet shutdowns. Even if the litigation formally fails, it will have created a legal precedent and provided vital transparency on the origins, duration and impact of shutdowns.

### 8. CONCLUSION

Disconnecting access to the internet and online communications tools not only hinders the free flow of information, rather, given their indiscriminate reach and adverse impacts, also fails to meet the constitutional criteria for restrictions, even in the face of legitimate threats. Internet shutdowns undermine individuals' ability to participate in shaping their own lives and contributing to the development of secure and prosperous societies, and further entrenches digital divides between and within countries. It is imperative, therefore, for the Government of Bangladesh to reassess its reliance on internet shutdowns and explore more effec-

tive, human-centric and rights-respecting alternatives for addressing security and public order concerns. Efforts should focus on promoting transparency, accountability, and adherence to human rights standards, ensuring that the benefits of the internet are accessible to all individuals without unnecessary and disproportionate restrictions.

Stopping internet shutdowns is a moonshot problem, but there are multiple moons and a thousand trajectories. 336 Strategies for controlling information flows online, and resisting such control, are amorphous, evolving and multifaceted. As technology advances and the digital landscape continues to transform, internet shutdowns, as defined in this report, will vary along dimensions such as duration, breadth, depth, speed, frequency and tactics. Confronting this challenge requires a concerted effort, as there is no one-size-fits-all solution or universal strategy. It is crucial to explore diverse approaches, employing a balanced mix of carrots and sticks, in consideration of the unique social, economic and political contexts of Bangladesh. The recommendations presented in this report serve as a starting point for initiating meaningful change and fostering a rights-respecting approach that ensures equal access to the benefits of the internet for all individuals in the country.



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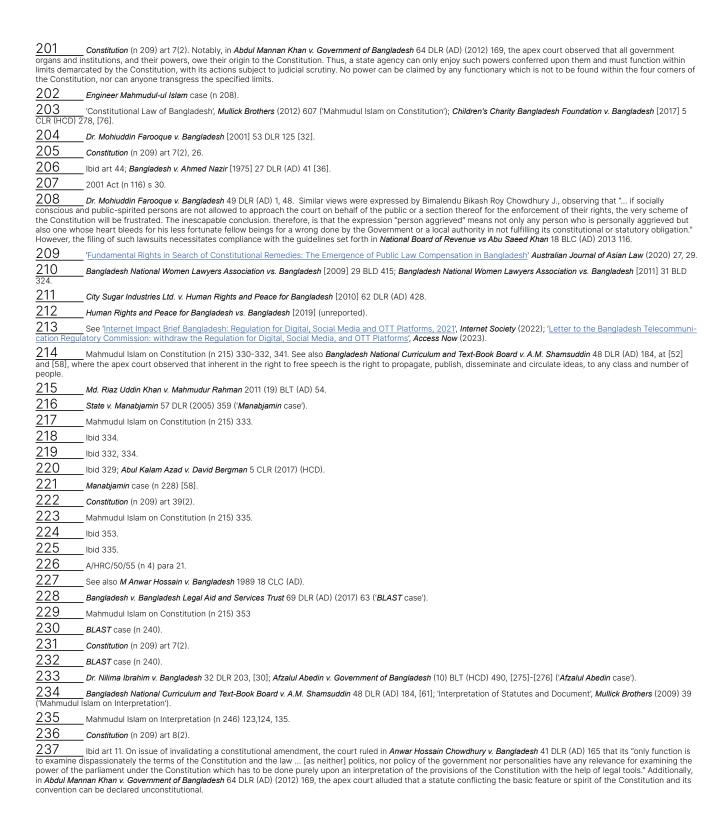
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It was also recommended that states should prioritise the promotion of effective internet access and other digital technologies for all segments of the population, and specifically ensure that there is no prior censorship of the media, including through means such as the administrative blocking of media websites or internet shutdowns. 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Hossain case (n 288) [15], where the apex court held that "[t]he executive instructions without having the sanction of any statutory power cannot be construed as law: 312 Engineer Mahmudul-ul Islam case (n 208). 313 In Md. Delwar Hossain v. Bangladesh 2016 (24) BLT (HCD) 226, [23], an executive order cancelling a permission of a newspaper on grounds that it used different



addresses in the printing line of the newspaper and published the newspaper irregularly was declared as unconstitutional as the reasons mentioned in the order was "vague, imaginary, indefinite and inadequate and highly discriminatory" and it violated the rules of natural justice. See also Abdul Quddus Khan Salafi v. The State, a case relating to the banning of a known terrorist organization under the anti-terrorism law, where the High Court Division observed that "[i]t is also necessary to point out here that freedom of assembly, right to association and freedom of thought and speech are inviolable fundamental rights guaranteed under articles 37-39 of the Constitution. So, any order restricting the above rights must be well reasoned and supported by law enacted within the constitutional scheme."

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- 324 Ibid [643].
- 325 Ibid [646], [662].
- 326 Ibid [677]-[678]. See also *Constitution* (n 209) art 25; *Professor Nurul Islam v. Bangladesh* 2000 20 BLD 377, which states in [8] "Article 25(1) of our Constitution casts on obligation upon [the state to respect international law] and the principles enunciated in the United Nations Charter ..." and the judiciary, as one of the organs of the state, cannot escape this obligation.
- 327 Ibid [763]-[764]
- 328 Md Salauddin Dolon v. Bangladesh [2011] 63 DLR 80, [22]/
- 329 Abdul Quader Molla case (n 334) [195].
- 330 Hussain Mohammad Ershad v. Bangladesh [2001] 21 BLD (AD) 69 [2].
- 331 2001 Act (n 116) ss 30, 31, 98, 99.
- 332 Ibid s 87.
- According to the Article 31A(1) of the Rules of Business, where "the [Government of Bangladesh] decides to pre-publish draft proposal for making or amending any rule or regulation, such rule or regulation shall be published in the official Gazette as well as website of the concerned Ministry or Division with notice specifying at least three weeks' time for seeking public opinion. The [concerned Ministry or Division] shall send a notice regarding the pre-publication of the rule or regulation in their website along with the website address to at least three daily newspapers to print." Opinion received from public consultation is mandatorily required to be taken into consideration.
- 334 'Guiding Principles on Business and Human Rights' United Nations Human Rights office of the High Commissioner.
- 335 'Legal Guidance on Internet Restrictions and Shutdowns in Africa', International Commission of Jurists (2022).
- 336 '30 governments step it up to denounce internet shutdowns at RightsCon Brussels', Access Now (2023).
- For the methodology used in scoring and categorisation, see 'Freedom on the Net Research Methodology', Freedom House (2023).
- For the methodology used in ranking, see 'Methodology used for compiling the World Press Freedom Index 2023: From 2022 onwards', Reporters Without Border (2022). Other methodologies may have been used for earlier years.

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